

License deactivation

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License deactivation is the process of returning an activated license to the license pool. Deactivation is needed when installing a new version, moving the license to another workstation, or upgrading your operating system.

License deactivation online

Prerequisites

- The machine on which the modeling tool is installed **has** connection to the Internet.

Procedure

1. Start the modeling tool.
2. Click **Help > License Manager**. The **License Manager** dialog opens.
3. Click **Deactivate**. The modeling tool closes and the deactivated license returns to the unused license pool.



When you run the modeling tool uninstall application, the license deactivation is performed automatically.

License deactivation offline

Prerequisites

- The machine on which the modeling tool is installed **has no** connection to the Internet.
- The machine on which you're going to deactivate your license **has** connection to the Internet.
- You have the [license owner](#) account credentials.

Procedure

1. **Determine the License Deactivation ID of the machine on which the modeling tool is installed:**
 - a. Start the modeling tool.
 - b. Click **Help > License Manager**. In the opened **License Manager** dialog, click **Deactivate**.



The **HTTP Proxy Server Connection** dialog may open to check if the machine can access the Internet by authenticating the Proxy Server. If you are using the Proxy Server, click **Use HTTP Proxy Server**, enter the required data, and click **OK**. The connection to the Internet is established and online license deactivation resumes. Otherwise, click **OK** and continue the offline license deactivation.

- c. In the **Offline License Deactivation** dialog, copy the text from the **License Deactivation ID** box.
2. **Deactivate the license at nomagic.com:**
 - a. On a machine **with** connection to the Internet, log in at nomagic.com as license owner.
 - b. At the right side of the webpage, under **Members**, click **License Activation Management**.

- c. In the **License Activation Management** page, paste the **License Deactivation ID** in the **Enter License Deactivation ID to free slot** box and click **Submit**.

The screenshot shows the 'License Activation Management' page. On the left, there is a table with the header 'Rehosts** (activations) available' and five rows, each containing '2 of 2'. To the right, there are two main sections. The top section, titled 'License Deactivation', contains a text input field with the value 'V1dfAQEBAQEBAQFXV1UsLJ' and a 'Submit' button. The bottom section, titled 'Request Rehost Increase', contains a text area with the message 'Rehost limit is exceeded? Request increase from your account executive.' and a 'Request Rehost Increase' button.

- d. Your license is deactivated and returned to the unused license pool. Close the **License Activation Management** page or refresh it.

License deactivation if the installation is lost or corrupted

! This deactivation should be used only if the [deactivation](#) from a modeling tool is not available (if the installation has been lost or corrupted). This will decrease the [rehost limit](#).

Prerequisites

- The machine on which you're going to manage your license **has** connection to the Internet.
- You have the [license owner](#) account credentials.

Procedure

1. Log in at [nomagic.com](#) as a license owner.
2. At the right side of the webpage, under **Members**, click **License Activation Management**.
3. In the first table, all your activated products are listed. In the **Activated products** column, select a particular tool record for editing.

Activation and License Activation Management screen [usage instructions](#).

Installations status filter: Enable license select during online activation

Profile ID	First Name	Last Name	Email	Date	Host Id	Installation status	Activated products	Get key	Personal comment
625246	John	Doe	john.doe@example.com	09/09/15	e06995357770	Activated	<ul style="list-style-type: none"> • MagicDraw 18.2 FR Enterprise Edition Seat License 	<input type="button" value="Send"/> <input type="button" value="Download"/>	<input type="button" value="Click to add"/>

4. A new **Edit License Activation Record** window opens. Click the **Deactivate** tab.
5. Select the license you need and click **Deactivate selected**.
6. Your license is deactivated and the allowed rehost number decreased. Close or refresh the **License Activation Management** page.

i To increase the rehost limit, enter the request in the **Request Rehost Increase** box. Your account executive will restore rehosts after receiving this message.

Request Rehost Increase

Rehost limit is exceeded? Request increase from your account executive.

Request Rehost Increase

*Confirmed rehost case from the application side, will not decrease rehost limit.

**Rehost is the process of reissuing a license for a different machine. This process requires redefining existing node locked application license rights so that they will work properly on the new system. Number of available rehosts is 1 x for each obtained license per year.