

Authentication server error codes

You may get errors with the following codes while running the authentication server.

Error	Meaning
temporarily_unavailable	An unexpected system error. Check the Authentication Server logs.
invalid_request	The Authentication Server client sent an incomplete request. Check the Authentication Server logs.
unsupported_response_type	The Authentication Server client sent an invalid response type in the request. Check the Authentication Server logs.
unauthorized_client	The Authentication Server client is not included in the list of authorized clients. Check the server configuration file <Teamwork Cloud dir>/WebAppPlatform/shared/conf/authserver.properties (parameter authentication.client.ids).
404	Teamwork Cloud REST endpoint for user credentials checking is not found. Check the server configuration file <Teamwork Cloud dir>/WebAppPlatform/shared/conf/authserver.properties (parameter twc.server.identity.check.api).
system_error	Unexpected system error or problems with the keystore management. For the keystore check if the valid keystore.p12 file exists in the <Teamwork Cloud dir>/configuration directory.