

Building the S4 Services to Operational Activities Mapping matrix

Services to Operational Activities Mapping matrix describes the directly or using the [implied relations](#) mapping between the Services and Operational Activities. The rows of this matrix represent Services and the columns represent Operational Activities

To create S4 matrix

1. Specify the **Row Scope** (Services).
2. Specify the **Column Scope** (Operational Activities).
3. Click the **Rebuild** button.

Services maps to Operational Activities using the Supports relationship.

To map Services to Operational Activities

1. Double-click an empty intersection.

To remove the relation

1. Double-click a full intersection between the desired elements.