Working with Services to Operational Activities Mapping matrix

The Services to Operational Activities Mapping Matrix (Sv-Tr) purpose is to provide traceability by illustrating which Services support which Operational Activities.

The Rows of this matrix are Services and the Columns are Operational Activities.

| | To create a | Services t | to Operational | Activities | Mapping | Matrix |
|--|-------------|------------|----------------|------------|---------|--------|
|--|-------------|------------|----------------|------------|---------|--------|

- 1. Specify Row Scope (Services);
- 2. Specify Column Scope (Operational Activities);
- 3. Click

Operational Activities map to Services using a Supports relationship.

To map Operational Activities to Services

1. Double-click an empty intersection.

To remove the relation

1. Double-click a full intersection between the desired elements.

Related pages

Working with matrices