

Installing using the installer file on Windows

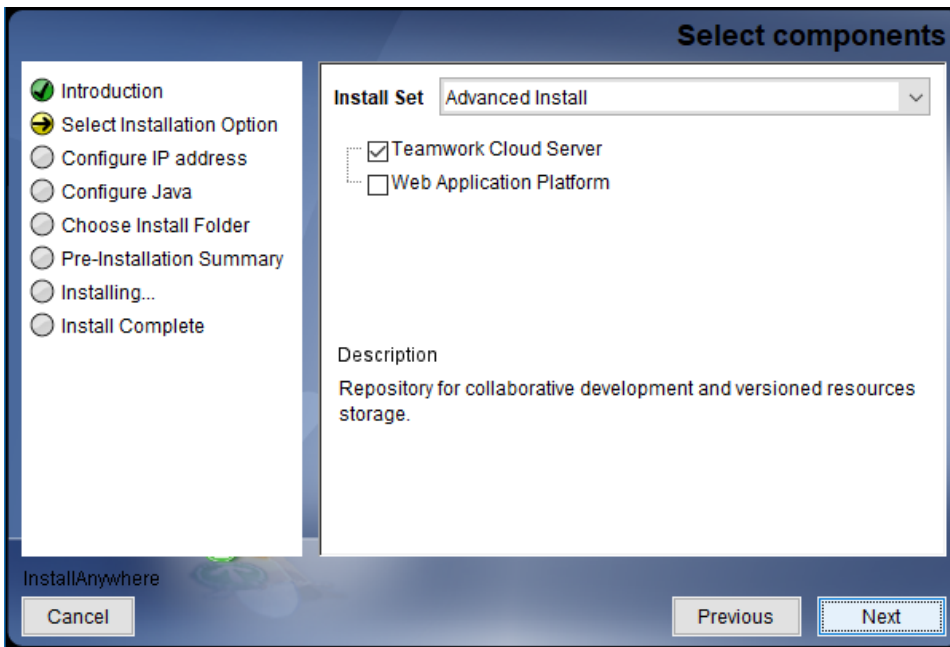
The installer file includes both Teamwork Cloud and Web Application Platform with its services in its installation package.

Warning
If the installation path contains any of the following characters, like '[', ']', '(', ')', '!', '@', '#', '\$', '%', '{', '}', '+', '=', or ';', the installation procedure cannot be completed successfully and the login page will not load. If, for example, the installation path is `C:\Program Files\TeamworkCloud`, which does not contain any of the special characters, the installation will not fail.

To install Teamwork Cloud by using the installer file on Windows

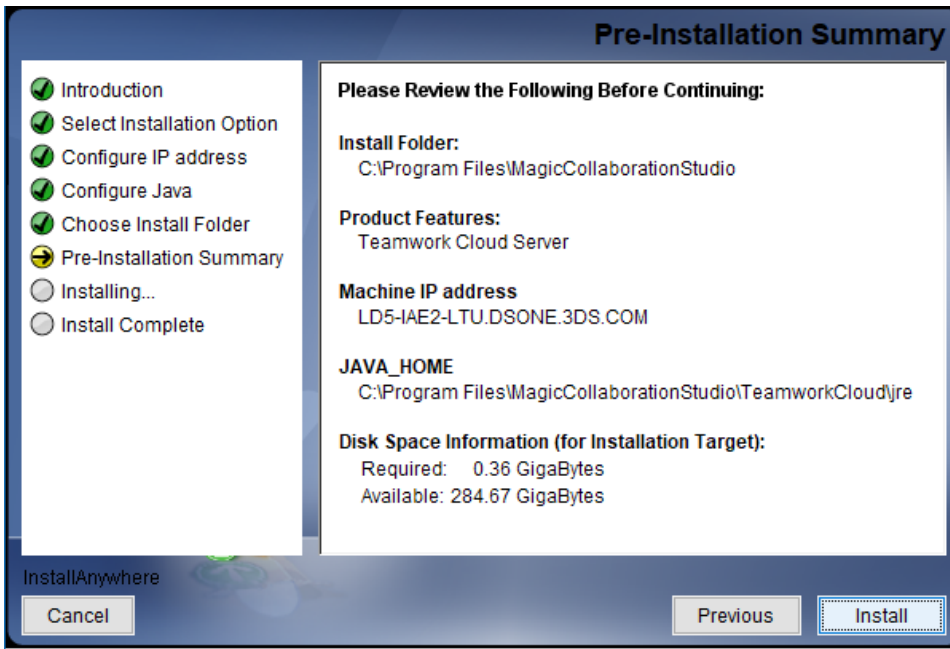
1. Download the `<product_name>_<version_number>_installer_win64.exe` file.
2. Run the installer file as administrator to start the installation wizard.
3. Read the installation introduction and click **Next**.
4. Select the **Advanced Install** radio button and click **Next**.
5. Select the components you want to install and click **Next**.

We recommend installing Web Application Platform and Teamwork Cloud on different machines for better performance. If you decide to install Web Application Platform on a separate machine, clear the appropriate checkbox.



6. Follow the on-screen instructions in the installation wizard and click **Next** after each step.

7. When the Pre-Installation Summary is displayed, check if all properties are specified correctly and click **Install**.



8. After successful installation, click **Done** to close the installation wizard.
9. Open the Task Manager and start the following services:
- Teamwork Cloud service
 - Zookeeper service
 - WebApp service
10. Wait a few minutes until all services have started, then check if the system is working. You should be able to access Teamwork Cloud via <https://FQDN:8443/webapp/>.

After completing the steps above, you can [start Magic Collaboration Studio on Windows](#).

Post-installation configuration (optional)



The installer created a preliminary configuration. If your system is still not operational, you may need to configure the following parameters manually.

- Edit the configuration file `<install_root>\TeamworkCloud\configuration\application.conf`. Search for **contact-points =**, located under the persistence **esi.persistence.datastax-java-driver** section, and replace **localhost** with **ip_address_of_cassandra_node**. Search for **url =**, located in the **esi.auth** section. Enter your server's IP address or FQDN (if accessing via FQDN).
- If you are accessing Teamwork Cloud Web UI via its FQDN:
 - Edit the configuration file `<install_root>\WebAppPlatform\shared\conf\authserver.properties`. Search for **authentication.redirect.uri**. **whitelist** and append the following to the entry: <https://FQDN:8443/webapp/>
 - Edit the configuration file `<install_root>\WebAppPlatform\shared\conf\webappplatform.properties`. Add **server.public.host** and set it to FQDN.
- Edit the configuration file for Teamwork Cloud Admin: `<install_root>\WebAppPlatform\shared\conf\webappplatform.properties`.
 - **twc.admin.username** - Set it to the username of a local account with Administrator privileges (default is Administrator).
 - **twc.admin.password** - Set it to the password corresponding to the Administrator user (default is Administrator).