

Deactivating Teamwork Server commercial license

On this page

- [Deactivating the Teamwork Server license](#)
- [Deactivating the Teamwork Server license if the installation has been lost or corrupted](#)

Deactivating the Teamwork Server license

1. Start [Teamwork Server](#).
2. In the **Teamwork Server** dialog, click the **License Manager** button.
3. In the **Teamwork Server License Manager** dialog, click the **Deactivate** button.
4. In the **Offline License Deactivation** dialog, copy the text from the **License Deactivation ID** box.
5. Log in at www.nomagic.com as a license owner.
6. On the right side of the website, under **Members**, click **License Activation Management**.
7. Click the **Enter License Deactivation ID to free slot** box and paste the License Deactivation ID.
8. Click the **Submit** button.

Deactivating the Teamwork Server license if the installation has been lost or corrupted



IMPORTANT! This deactivation should be used **only** if the deactivation in the product is not available (lost or corrupted). This manner of deactivation decreases the available rehost limit.

1. Log in at www.nomagic.com as a license owner.
2. On the right side of the website, under **Members**, click **License Activation Management**.
3. Under the **Activated products** column, click **Click to edit**.
4. In the **Edit License Activation Record** window, click the **Deactivate** tab.
5. Select the license and click the **Deactivate Selected** button.
6. When you receive a message asking if you want to deactivate selected licenses, click **OK**.

The license is deactivated. In the **Products available to activate** table, under the **Rehosts** column you will see that the allowed rehost number decreased. For example, if the rehost number is 1 of 2, you may deactivate offline only once.