Managing user groups

A user group is created for grouping users into different category groups. You can assign role assignments to all users in a user group. The user group's members will take up the roles and assignments including the scope that has been assigned to the user group. You can create a user group, update information as well as assign role assignments to the user group once, and they will be assigned to the members of the user group.

You can create, import, update, or delete a user group. When you import a user group from an LDAP server, TWCloud imports the user group as an external user group, and every user belongs in it as an external user. You can resynchronize the external user group to update its information with the one in the LDAP server.

You can see both external and internal user groups (written in blue) on the User Management page (see the following figure).



The User Groups on the User Management page.

- Creating a user group
- Importing a user group
- Editing user group information

Clicking a user group name opens the **User Group detail** page where you can see the type of the user group (external or internal), the name and description, and the users or members in the user group (see the following figures).

💠 Back

User Group detail

Type:
Internal

Name:*
TWCloud

Description:

Add member

Member(s):
Username

Username

Anya

Anya

Anya

Save

Delete

The User Group details page of an internal user group.

🗢 Back

User Group detail

Resynchronize Delete

Type:	External	External				
Name:*	group1	group1				
Description:	group1 descriptions	group1 descriptions				
Member(s):	Username 🔺	Full Name				
	🔬 batt	batt				
	🔝 tester	Bates				
	🔝 tester	Best				
			Save			
	The User Group detail page	of an external user group.				

Creating a user group

A user group is used for collecting users to whom you want to give the same role assignments. It relatively is easy to manage role assignments for every user in the user group.

Mernal user groups can be created and handled by TWCloud, but external user groups are imported from LDAP server, and for updating their

information, re-synchronizing is the only way to do that.

The Create a new User Group page opens once you click the User Groups pane on the User Management page. The Name text box is mandatory. The new user group will appear on the User Management page.

	mwork Clou	ıd			🔍 💌 Search	
Back						
reate	a new liser	Group				
reute	a new oser	Gloup				
Type:		Internal				
Name:*						
Descript	otion:					
		Add member				
Member	er(s):	Username 🔺	Full Name			
		No	o member in the group.			
Role As	ssignments			Create		
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The Create a New User Group page.

When creating a user group, you add selected users to the group (external or internal users) by using the Add Members dialog and assign the same assignments to every member in the group.

🔓 User Groups		Filter by name
All Directories	Username 🔺	Full Name
internal		
external	🔬 admin	
roup1	D Administrator	system admin
GroupTest	A Administrator	system domin
เล่มสิ่งโต	AdminSDHolder	AdminSDHolder
	🔬 apollonian	Ben
	🔊 Arya	Arya Stark
	I I Page 1 of 4 ▶ ▶ I I	Displaying 1 - 50 of 186 Display 50 row(s) per page

The Add Members dialog to add users to the user group.

To create an internal user group

1.	Click (Create new User Group) on the User Management page to create a new user group.
2.	Name and add a description of the user group.
3.	Click Add member to open the Add Members dialog will open.
	Add
4.	. Select one or more users. To select multiple users, hold Ctrl button and click the usernames, and click the user to add the selected users to the user group.
5.	. You can assign roles to the newly created user group by selecting them from the Role Assignments section. To see detailed instructions (to
	assign a role while creating a new user), open the Assigning roles page.
6.	. Click Create to save the information and create the user group. You can see the new user group on the User Management page.

Importing a user group

You can import a user group from an LDAP server. An imported user group is an external user group and its information is retrieved from the LDAP server. When you import an external user group, TWCloud imports all members in the user group as external users.

Note imported user already exists in TWCloud, the existing user will be automatically assigned to the external user group.						
To import an external user group						
 Click (Manage LDAP directories) on the User Management page to open the LDAP User Directories page will open. Click (Manage LDAP directories) on the User Management page to open the LDAP User Directories page will open. Click (Manage LDAP directories) on the User Management page to open the LDAP User Directories page will open. 						
3	Enter a query to search a user group in groups will appear. All matching external user					
3	Enter a query to search a user group in groups will appear. Select user groups that have not been imported yet.					

Editing user group information

You can edit information in an internal user group in TWCloud but you cannot edit an external user group directly in TWCloud. You can only assign roles to the external users in the external user group in TWCloud. You can, however, update the external user group information with the one in the LDAP server by clicking the Resynchronize button.

To edit an internal user group information

- 1. Click a user group name on the User Management page to open the User Group detail page.
- 2. Edit the name, description, or add or delete the members or the role assignments.
- 3. Click Save

To edit an external user group information

- 1. Click a user group name on the User Management page to open the User Group detail page.
- 2. You can edit the external users' role assignments.
- Click Resynchronize to open the Resynchronize dialog.
 Select an LDAP realm from Select realm . All external user groups belong in the selected realm will appear.
 Select an external user group.
 Click Start to update the external user group in TWCloud with the latest information of the selected user group in the LDAP realm.
 Click Save .

To re-synchronize multiple external user groups

1.	Click Import either on the User M	anageme	ent page or in the Action column of the LDAP User	Directories pag	e.	
2.	Select the LDAP realm from the OpenL	DAP	on the Import LDAP users and g	groups page		
3.	Enter a query to search a user group in	Query:	Search by username or group name	×	All matching external user	
4.	Select the imported user groups.					
5.	5. Click Import/Resync to resynchronize the selected user groups in TWCloud with those in the selected LDAP realm.					
To delete a user group						

- 1. Click the user group name on the User Management page to open the User Group detail page.
- 2. Click Delete .
- 3. Click Yes

Related pages

- Managing roles
- Assigning roles