Uninstallation

On this page:

- Using command line to uninstall
- Using the uninstall file

This section provides two methods to uninstall Teamwork Cloud (TWCloud), and Cassandra using the command line and using the uninstall file. The uninstall file is located in your Teamwork Cloud folder.

Using command line to uninstall

To uninstall TWCloud, TWCloud Admin, and Cassandra

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1. Stop TWCloud and Authentication Server.
2. Delete the directory in which TWCloud is installed.
3. Uninstall Cassandra using the following commands:

```
$ sudo service cassandra stop
$ sudo yum remove cassandra-3.11.0-1
```

If you have services installed, remove them using the following commands.

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1. Remove TWC service using the following commands:

```
$ sudo systemctl stop twcloud
$ cd "<TWC installation folder>/scripts/linux"
$ ./uninstallservice.sh
```

2. Remove Authentication service using the following commands:

```
$ sudo systemctl stop authserver
$ sudo systemctl disable authserver
$ sudo rm /etc/systemd/system/authserver.service
$ sudo systemctl daemon-reload
```

3. Remove WebApp service using the following commands:

```
$ cd "<TWC installation folder>/WebAppPlatform/bin"
$ ./service.sh remove
```

To uninstall TWCloud and Cassandra

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1. Delete the directory in which TWCloud is installed.
2. Uninstall Cassandra using the following commands:

```
$ sudo service cassandra stop
$ sudo yum remove cassandra
```

Using the uninstall file

The uninstall file is available for Linux and Windows (*.bin* for Linux and *.exe* for Windows).

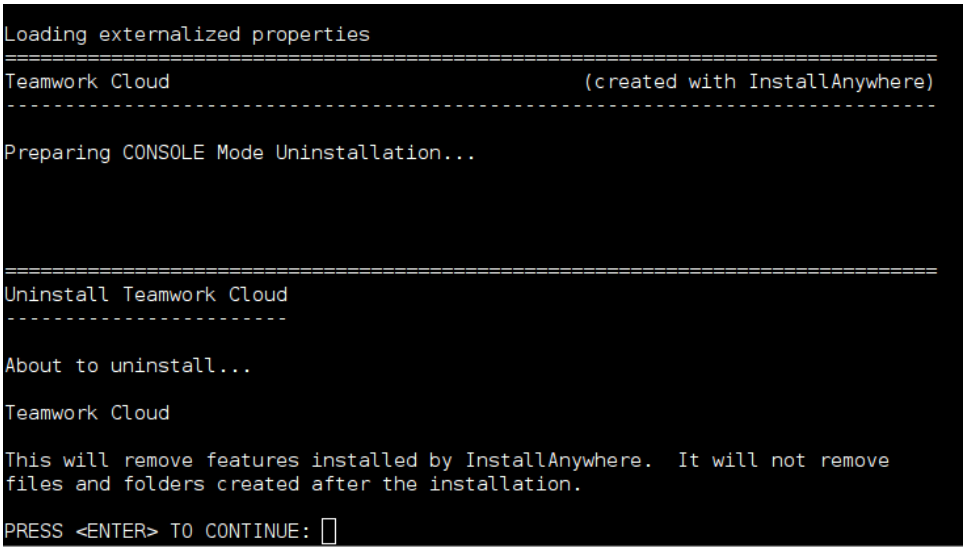
On Linux

To uninstall TWCloud using the uninstall file

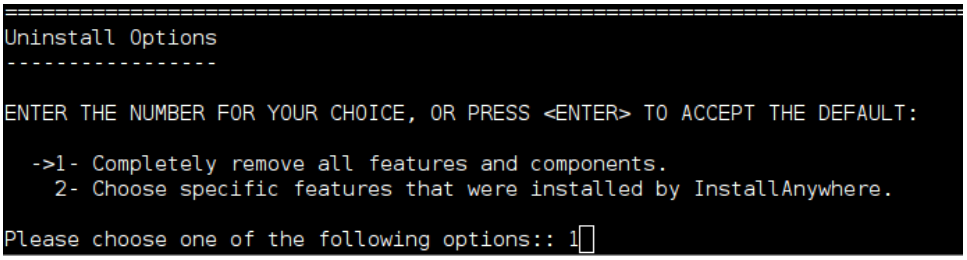
1. Stop TWCloud and Authentication server services using the following commands:

```
$ sudo systemctl stop twcloud
$ sudo systemctl stop authserver
$ sudo systemctl stop webapp
```

2. Run the uninstall file to uninstall TWCloud and TWCloud Admin.



3. Press **Enter** to continue.



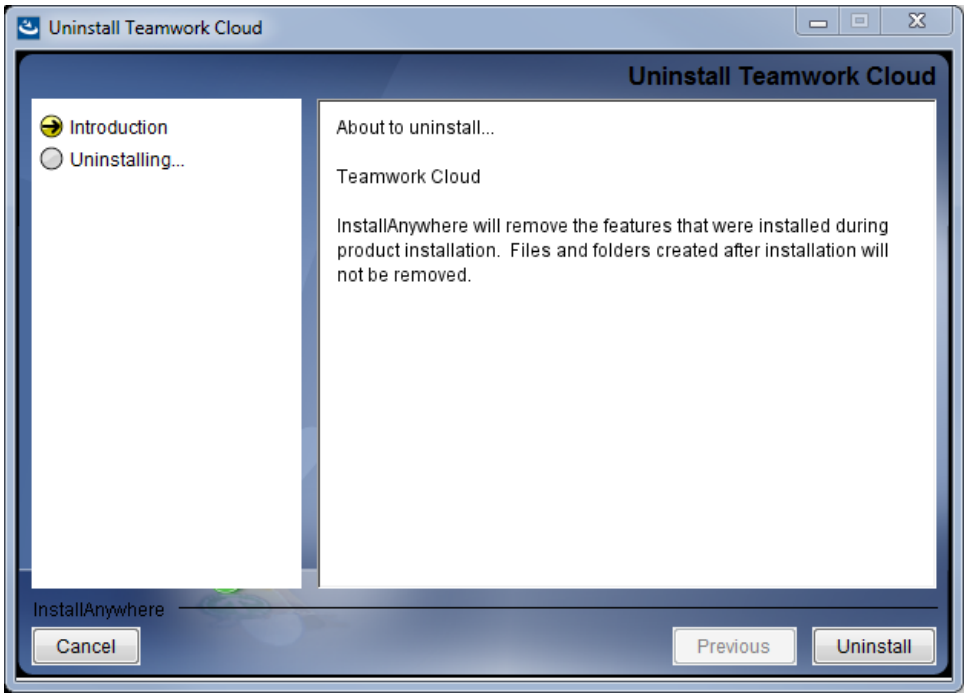
4. Type either 1 to completely uninstall TWCloud and TWCloud Admin or 2 to uninstall selected features and follow the instructions. A message informing that TWCloud and TWCloud Admin uninstallation is complete will appear.



On Windows

To uninstall TWCloud using the uninstall file

1. Stop TTeamwork Cloud, AuthServer, and WebApp services from Services window.
2. Run the uninstall file to uninstall TWCloud. The **Uninstall Teamwork Cloud** dialog will open.



3. Click Uninstall. TWCloud will uninstall itself. The dialog will close once the uninstallation is complete.