Users Application

This section contains information that you need to know to manage users and user groups of Teamwork Cloud.

The **User** is usually created to work on authorized resources via No Magic modeling tool. There are two categories of users in the TWCloud system: internal and external.

- **Internal users** - are originally created in Teamwork Cloud Admin and therefore, their usernames, passwords, and other data are stored in TWCloud.
- **External users** - are from LDAP servers who have been imported into the TWCloud system or SAML users who have passed the authentication process and automatically created as external users in TWCloud.

The **User group** is used to group users and hand out the same role assignments the users (members) in the same group, you can manage internal and external groups.

Users application functionality:

- Users application structure
- Viewing and editing user details
- Creating user and group
- Importing users and groups
- Managing user groups
- Converting users to internal or external
- Copying roles and assignments from another user
- Viewing user role assignment
- Releasing locked elements