Disabling or removing a LDAP server

You can disable a connection to LDAP server temporarily or remove it from Teamwork Cloud (TWCloud) system. External users from the disabled LDAP server can request for authentication from other connected LDAP servers. If the result is valid, they will be able to log into Teamwork Cloud Admin (TWCloud Admin). Those who are in the system when you disable the connection to the LDAP server can still access and perform all operations as normal, however as soon as they log out from the TWCloud Admin, their status will change to **Disable**. You still can import users from the LDAP server even though it has been disabled.

To disable an LDAP directory

1. On the **LDAP management** page, select a LDAP server you want to disable, click ⋮ .
2. From the list choose to **Disable**. A confirmation dialog will appear.
3. Click **Disable**.

An LDAP directory icon that is disabled turn grey in the **LDAP management** page. You can enable this server by clicking ⋮ and selecting the **Enable.**

To remove an LDAP directory

1. On the **LDAP management** page, select an LDAP directory you want to remove, click ⋮ .
2. Click **Remove**. A confirmation dialog will appear.
3. Click **Remove**.

> ⚠ If user removes LDAP configuration, he will not be able to synchronize imported users and groups associated with removed LDAP.