Applying a TWCloud license

Upon a successful installation, only the administrator account is available and required for you to apply a Teamwork Cloud (TWCloud) license for the first time. The license selection page will also open if your license expires.

The license selection page prompts you to specify the address of the [FlexNet license server installation](#) where you store your license(s). If you do not specify any port, **1101** will be the default port. If you enter a wrong address, an error message will open for you to report the problem.

> ⚠️ **Note**
>
> - An administrator account is required only when applying a license for the first time. In subsequent license updates, any user who has the
>
>   Server Administrator role can apply a Teamwork Cloud license.
>
> - Teamwork Cloud will automatically apply the selected license whenever it starts. If the license does not exist in the license server anymore, the
>   server will go into a limited mode, allowing only a user with the Server Administrator role to log in.
>
> - After applying a license, Teamwork Cloud permanently consumes one user connection.

To apply a Teamwork Cloud license

1. Open Teamwork Cloud in a web browser using this address format: *https://<machine-ip>:<port>/webapp*.
2. Log in to Teamwork Cloud using the administrator account credentials.
3. Click the **Settings** application to open it.
4. From the left-side menu select the **Server license** page. There you will find the **License information** table.
5. Enter the IP address of the FlexNet server (if it is on the same instance, use 127.0.0.1), and click **SHOW LICENSES**.
6. Select the applicable license you want to apply, and click **Confirm** button.

License information
Here you can manage current server license.

	Product	Version	Connection limit	Server	Database	In use (available)	Expiration
⦿	Business Pro	19.0	Unlimited	Single	Single / Cluster	11 (50)	Permanent
◯	Enterprise	19.0	Unlimited	Single / Cluster	Single / Cluster	13 (50)	Permanent
◯	Standard	19.0	10	Single	Single	0 (100)	Permanent
◯	Business	19.0	25+	Single	Single	3 (50)	Permanent

License server *
peleda:1101

CANCEL   CONFIRM

7. After applying the license, in the **License information** table, you will see license which is used.

> ⚠️ If your license server only has a single license edition for TWCloud, it will be automatically applied.

Wh...   , the number of available licenses will decrease. If all
av...   reactivate once a license becomes available.

> 🛑 **Warning**
>
> If your TWCloud is using a multi-node Cassandra cluster, you must have a Business Pro or
> Enterprise license. TWCloud will deactivate if it detects a multi-node cluster with either a
> Standard or Business license.

If your FLEXnet License Server is down, the server capacity shall be set to zero. Only one connection is allowed at that time. All currently active users can continue working but they cannot sign in again once they log out as no user can sign into the server at that time. The server administrator can sign into the TWCloud Admin to select a new license server.

You can see information about your current license on the **Server license** page of TWCloud Admin. The information includes the license edition and expiration date, the license version. See section [Changing a TWCloud license](#) to change or update your license.

Related pages

- [Changing a TWCloud license](#)
- [Accessing TWCloud Admin](#)