

11.12, 11.14, 11.16

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Related resources

- [License Administration Guide. FlexNet Publisher 2014 R1 \(11.12.1\)](#)
- [License Administration Guide. FlexNet Publisher 2019 R2 \(11.16.4\)](#)

Choosing the Flexnet server manager

There are three types of the FlexNet server managers.



- *Imadmin* – a web-based license server manager with GUI (recommended).

We recommend using *Imadmin*.

- *Imgrd* – a license server manager with a command-line interface.
- *Imtools* – the old Windows based server manager (replaced by Imadmin).



- **Imadmin installer comes only in 32 bit architecture (regardless of the version)**
- 11.12.1 version license server utilities (except Imadmin installer) come in 32/64 bit architectures

Prerequisites

- 11.14 version license tools are not available in 64 bit binaries only 32 bit tools are available (additional 32bit libraries need to be installed in the 64bit multi-arch system to execute them)
- You have the license server account credentials
- If your operating system is **Windows**:



To use *Imadmin* on Windows platforms, the Microsoft Visual C++ 2008 Redistributable Package (x86) must be

installed. You have an option to install this package during the FlexNet Publisher License Server Installer process.

- You can run *Imadmin* (11.12.1) on officially supported platforms:
 - Windows 8
 - Windows Server 2012
 - Windows Server 2008
 - Windows 7 (Ultimate)
 - Windows Vista (Ultimate)
- You can run *Imadmin* (11.14) on officially supported platforms:
 - Windows 10
 - Windows Server 2008, including SP1, SP2, and R2
 - Windows 8
 - Windows 8.1
 - Windows 7, including SP1
 - Windows Server 2012 R2
 - Windows Server 2012
- If your operating system is **Linux**:
 - For 32bit systems it is recommended to use 32bit *Imadmin* or 32 bit *Imgrd*
 - For 64 bit multi-arch systems it is recommended to use 32bit *Imadmin* and 64bit *Imgrd*
 - You have to have *glibc* libraries installed corresponding to your operating system architecture.
 - You have to create a non-root system user with root privileges and install/run the server tools using it:



- If your operating system is **32 bit Linux**:
 - It is recommended to use 32 bit *Imadmin* installer, or 32 bit *Imgrd*
 - You have to install the Linux Standard Base (LSB) library.

This can be achieved either by:

1. Add **For Ubuntu:**

- 2. Editing `sudo apt-get install lsb-core`
- o If your operating system is Ubuntu:
 - For version 11.12, we recommend either using the 32 bit *lmadmin* installer (for multi-arch systems), or the 64bit *lmgrd*.

Method 1 (Ubuntu based):

Installing 32 bit *lmadmin* on a multi-arch machine will require the 32bit libraries.

`sudo apt-get install libc6-i386`
`sudo apt-get update`
For recent Ubuntu: *lmgrd* for multi-arch systems. **64 bit**
11.14 lmadmin/lmgrd binaries are not available.

Method 2

Both of them require 32 bit libraries. Install it using:

Modifying `lsb_release`
Check if `lsb_release` is installed:
`lsb_release -a`
If not installed, install it:
`sudo apt-get install lsb-release`
#Edit `/etc/lsb-release`
For recent Ubuntu:
#Create a user called "newuser"
[root@localhost ~]# useradd -s /bin/bash newuser
[root@localhost ~]# passwd newuser
[root@localhost ~]# sudo apt-get install libc6-i386
[root@localhost ~]# apt-get update
[root@localhost ~]# sudo apt-get install lsb-core

In order to query which lsb library is required for a particular Centos version, the following command can be executed:

It is a best practice to run license servers on a server based OS.

`sudo apt-get install libc6-i386 libc6-i386 libc6-i386 libc6-i386`

FlexNet License Administration Guide by Flexera Software, Inc
For more information about FlexNet, see:

- [License Administration Guide, FlexNet Publisher 2014 R1 \(11.12.1\)](#)
- [License Administration Guide, FlexNet Publisher 2019 R2 \(11.16.4\)](#)

Installation procedure

1. Download the FlexNet

Log in with **license owner** credentials, if prompted.

2. Install the server manager.



3. Download the **vendor**
4. Place the Vendor daemon into the FlexNet server installation folder. If you use *lmadmin*, do the following:
 - a. Open the FlexNet server installation folder.

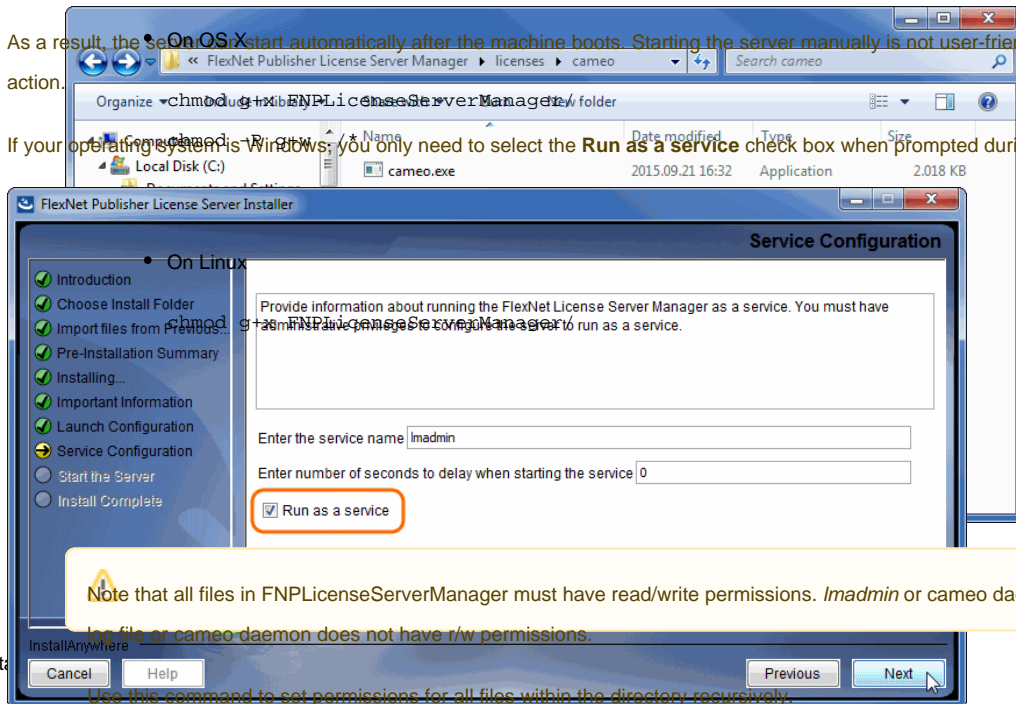
For OS X and Linux users

- b. In the open folder, create the `licenses\cameo` folder.

Place the Vendor daemon in `<FlexNet server installation folder> \licenses \cameo`.
 We highly recommend having permissions on this folder set to allow anyone to write to it (for example, `chmod -R 755`).

On OS X, the daemon starts automatically after the machine boots. Starting the server manually is not user-friendly – there is no GUI for this action.

If your operating system is Windows, you only need to select the **Run as a service** check box when prompted during the *lmadmin* installation.



5. Start

Use this command to set permissions for all files within the directory recursively:

For example: `chmod -R 755 FNPLicenseServerManager` to create a daemon, refer to Automatic Start in:

- Find out the shared object dependencies in Linux. The result can show what files are missing libraries to run that file.

License Administration Guide. FlexNet Publisher 2019 R2 (11.16.4)

```
ldd <file_name>
```

- File information in Linux

```
file <file_name>
```

- Launching *lmgrd* manually via command line. *lmgrd*, *cameo* and license file must be in the same directory:

```
lmgrd -c <license_file_name> -l <logfile_name>
```

license_file_name - the path to the license file. Can use only the license file name if all files are in the same directory.

logfile_name - the path to the log file. Can use only the license file name if all files are in the same directory. Make sure the files have read/write privileges.

- Checking server status:

```
lmutil lmstat -a -c <server_port>@<server_host_or_ip_address>
```

server_port - the port the server is operating on (Not the cameo daemon port)

server_host_or_ip_address - the host/address the server is hosted on



Troubleshooting

Prior to using the command, the download of *lmutil* from [our website](#) is required. Navigate to the file via the command line and then execute the command above.

JRE libraries are missing or not compatible

Error message while installing 32bit *lmadmin* on 64bit multi-arch Linux system.

The error message is misleading, the solution to fix it, is to install the 32bit libraries.

In Redhat/CentOS/Fedora:

```
sudo yum install redhat-lsb-core.i686
```

In recent Ubuntu use:

```
sudo apt-get install libc6-i386
apt-get update
sudo apt-get install lsb-core
```

In older Ubuntu use:

```
sudo dpkg --add-architecture i386
apt-get update
sudo apt-get install libc6:i386 libncurses5:i386 libstdc++6:i386
sudo apt-get install lsb-core
```

No such file or directory running *lmadmin*

That may mean that you are missing the correct Linux Standard Base (LSB) library.

Also it may mean that you are using a 64bit executable in a 32bit system and vice versa.

Install the Linux Standard Base (LSB) libraries to fix it.

[libssl.so.1.0.0](#) library required running *lmadmin*

lmadmin 11.14 comes with [libssl.so.1.0.0](#) in its installation directory.

You need to add these libraries in *lmadmin* directory to the LD_LIBRARY_PATH.

e.g. if your *lmadmin* installation is at /opt/FNPLicenseServerManager then adding it to the path would look like this:

```
export LD_LIBRARY_PATH=$LD_LIBRARY_PATH:/opt/FNPLicenseServerManager
```

lmadmin won't start

If you install *lmadmin* on a Linux-based system when logged on as root, you may encounter various issues. For example:

- When you try to launch the Web server (<http://localhost:port>) on the license server, you encounter an "Unable to connect" error.
- When you attempt to run the license server, you may encounter the following errors:

```
10:43:19 (cameo) Vendor daemon can't talk to lmgrd (Cannot read data from license server system. (-16,287))
10:43:20 (cameo) EXITING DUE TO SIGNAL 37 Exit reason 5
```

In Web.log:

```
[08:08:08 2018] [warn] pid file /opt/FNPLicenseServerManager/logs/lmadmin.pid overwritten -- Unclean shutdown
of previous Apache run?
[08:08:08 2018] [alert] getpwnid: couldn't determine user name from uid 4294967295, you probably need to modify
the User directive
```

- A process listing for *lmadmin* ('ps aux | grep *lmadmin*') returns no results.

- A process listing for cameo ('ps aux|grep cameo') returns results if run right after *lmadmin* is started but then fails after a few seconds. If you view the cameo.log file in the logs directory (the default location is /opt/FNPLicenseServerManager/logs), you see that the process failed with the following error messages:

```
07:55:17 (cameo) Report log started (cameo/report.log).
07:55:27 (cameo) Vendor daemon can't talk to lmgrd (Cannot read data from license server system. (-16,287))
07:55:27 (cameo) EXITING DUE TO SIGNAL 37 Exit reason 5
```

Therefore, when you are installing *lmadmin* on a Linux-based system, it is recommended that you avoid installing as root. If you have already installed *lmadmin* when logged on as root and you do not want to reinstall *lmadmin*, change the ownership of all of the files in the installed folder from root to another user

'Can't make directory' error running *lmgrd*

Can't make directory /usr/tmp/.flexlm, errno: 2(No such file or directory).

This means that directory /usr/tmp used by *lmgrd* is missing on your system(usually on Ubuntu systems). This error does not impact license checkout.

The solution to fix it is to create a symbolic link /usr/tmp pointing to /tmp:

```
ln -s /tmp /usr/tmp
```

You have no permission to install *lmadmin* in that directory

Make sure the *lmadmin* installer has read/write access.

```
chmod 755 lmadmin
```

or

```
chmod -R 755 folder_containing_lmadmin
```

to give read/write privileges to all files within a folder.

Then run *lmadmin* using sudo:

```
sudo ./<lmadmin_installer>
```

A sample script which performs the automated install of *lmadmin* in case you need it for reference purposes

A script is intended for CentOS and RedHat

```
#!/bin/bash
echo "=====
echo "Installing wget"
echo "=====
sudo yum install -y wget
echo "=====
echo "Installing lmadmin"
echo "=====
sudo getent group lmadmin >/dev/null || groupadd -r lmadmin
sudo getent passwd lmadmin >/dev/null || useradd -d /home/lmadmin -g lmadmin -m -r lmadmin
sudo yum install -y ld-linux.so.2
LSB=$(yum provides /lib/ld-lsb.so.3 | grep lsb-core | tail -1 | cut -f 1 -d ' ')
sudo yum install -y $LSB
sudo echo "lmadmin ALL=(ALL) NOPASSWD:ALL " >> /etc/sudoers
# If Web GUI to Flex licensing is not a must - lmgrd can be used, can be placed in rc.local to startup on boot
# usage - ./lmgrd -c PATH_TO_KEY_FILE -l PATH_TO_LOG_FILE
```

```

# RW rights needed to both files
echo "=====
echo "Getting Linux 32-bit IPv6 version 11.14 from AWS FrontCloud"
echo "=====
wget http://dl91r27pz1568.cloudfront.net/Cameo_daemon/FlexNet_11_14/ipv6/linux/lrx_32/cameo
chmod +x cameo
echo "=====
echo "Getting Linux 32-bit lmgrd version 11.14"
echo "=====
wget https://dloghepk9odltu.cloudfront.net/Flex_License_Server_Uutilities/v11.14/linux32/lmgrd
chmod +x lmgrd
echo "=====
echo "Making flex log file named FlexLog.log"
echo "=====
touch FlexLog.log
chmod 664 FlexLog.log
echo "=====
echo "Getting Linux 32-bit lmadm version 11.14"
echo "=====
wget https://dloghepk9odltu.cloudfront.net/Flex_License_Server_Uutilities/v11.14/linux32/lmadm-i86_lsb-
11_14_0_0.bin
chmod +x lmadm-i86_lsb-11_14_0_0.bin
echo "=====
echo "Executing lmadm version 11.14 installer"
echo "IMPORTANT: Install into directory /opt/local/FNPLicenseServerManager"
echo " "
echo " Note:  Accept all defaults for script to work properly!!!"
read -p -"Press any key to continue ...: " -nl -s
echo "=====
sudo ./lmadm-i86_lsb-11_14_0_0.bin
sudo mkdir -p /opt/local/FNPLicenseServerManager/licenses/cameo/
sudo cp cameo /opt/local/FNPLicenseServerManager/cameo
sudo mv cameo /opt/local/FNPLicenseServerManager/licenses/cameo/cameo
sudo mv lmgrd /opt/local/FNPLicenseServerManager/lmgrd
sudo mv FlexLog.log /opt/local/FNPLicenseServerManager/FlexLog.log
sudo chown -R lmadm:lmadm /opt/local/FNPLicenseServerManager/
sudo chmod +x /opt/local/FNPLicenseServerManager/lib*
sudo cp /opt/local/FNPLicenseServerManager/lib* /usr/lib/
echo "=====
echo "Opening firewall ports"
echo "=====
FWZONE=$(sudo firewall-cmd --get-default-zone)
cat <<EOF | sudo tee /etc/firewalld/services/lmadm.xml
<?xml version="1.0" encoding="utf-8"?>
<service version="1.0">
  <short>lmadm</short>
  <description>lmadm</description>
  <port port="8090" protocol="tcp"/>
  <port port="1101" protocol="tcp"/>
</service>
EOF
sleep 5
sudo firewall-cmd --zone=public --remove-port=8090/tcp --permanent
sudo firewall-cmd --zone=public --remove-port=1101/tcp --permanent
sudo firewall-cmd --zone=public --remove-port=27000-27009/tcp --permanent
sudo firewall-cmd --zone=internal --remove-port=8090/tcp --permanent
sudo firewall-cmd --zone=internal --remove-port=1101/tcp --permanent
sudo firewall-cmd --zone=internal --remove-port=27000-27009/tcp --permanent
sudo firewall-cmd --zone=$FWZONE --add-service=lmadm --permanent
sudo firewall-cmd --reload
IP_ADDRESS=$(ip route get 1 | awk '{print $NF;exit}')
HOSTNAME=$(hostname)
echo "$IP_ADDRESS      $HOSTNAME" >> /etc/hosts
echo "=====
echo "Creating systemd service - lmadm"
echo "=====
sudo echo "[Unit]" > /etc/systemd/system/lmadm.service
sudo echo "Description=Flexnet License Daemon" >> /etc/systemd/system/lmadm.service
sudo echo "After=network.target network.service" >> /etc/systemd/system/lmadm.service
sudo echo "" >> /etc/systemd/system/lmadm.service
sudo echo "[Service]" >> /etc/systemd/system/lmadm.service

```

```
sudo echo "User=lmadmin" >> /etc/systemd/system/lmadmin.service
sudo echo "WorkingDirectory=/opt/local/FNPLicenseServerManager/" >> /etc/systemd/system/lmadmin.service
sudo echo "ExecStart=/opt/local/FNPLicenseServerManager/lmadmin -allowStopServer yes" >> /etc/systemd/system
/lmadmin.service
sudo echo "Restart=always" >> /etc/systemd/system/lmadmin.service
sudo echo "RestartSec=30" >> /etc/systemd/system/lmadmin.service
sudo echo "Type=forking" >> /etc/systemd/system/lmadmin.service
sudo echo "" >> /etc/systemd/system/lmadmin.service
sudo echo "[Install]" >> /etc/systemd/system/lmadmin.service
sudo echo "WantedBy=multi-user.target" >> /etc/systemd/system/lmadmin.service
sudo echo "" >> /etc/systemd/system/lmadmin.service
sudo chown root:root /etc/systemd/system/lmadmin.service
sudo chmod 755 /etc/systemd/system/lmadmin.service
sudo systemctl daemon-reload
sudo systemctl enable lmadmin.service
echo "=====
echo "lmadmin service installation complete"
echo "  usage: systemctl start|stop lmadmin"
echo "=====
```

If you run into any further problems with installation, please try:

- checking the [FAQ section](#) for the known problems
- checking the [No Magic Community forum](#)
- contacting customer support at support@nomagic.com