

Uninstallation

On this page:

- Using [the uninstall file for all services](#)
 - [On Linux](#)
 - [On Windows](#)

This section describes how to uninstall Teamwork Cloud (TWCloud) and Cassandra using uninstallation files. Teamwork Cloud uninstall file is located in the application installation folder (*<TWCloud installation folder>/uninstall*).

Using the uninstall file for all services

On Linux

To uninstall TWCloud using the uninstall file

1. Run the uninstall file to uninstall TWCloud and TWCloud Admin.

```
$ sudo <TWCloud installation folder>/uninstall/uninstall
```

2. Press **Enter** to continue.

```
Loading externalized properties
=====
Teamwork Cloud                               (created with InstallAnywhere)
-----

Preparing CONSOLE Mode Uninstallation...

=====

Uninstall Teamwork Cloud
-----

About to uninstall...

Teamwork Cloud

This will remove features installed by InstallAnywhere. It will not remove
files and folders created after the installation.

PRESS <ENTER> TO CONTINUE: [ ]
```

3. Type either "1" to completely uninstall TWCloud and TWCloud Admin or "2" to uninstall selected features and follow the instructions. A message informing that TWCloud and TWCloud Admin uninstallation is complete will appear.

```
=====
Uninstall Options
-----

ENTER THE NUMBER FOR YOUR CHOICE, OR PRESS <ENTER> TO ACCEPT THE DEFAULT:

->1- Completely remove all features and components.
    2- Choose specific features that were installed by InstallAnywhere.

Please choose one of the following options:: 1[ ]
```

Managing separate services

To uninstall TWCloud, TWCloud Admin, WebApp and Cassandra

1. Stop TWCloud, Authentication Server, and WebApp Server.
2. Remove the services.
3. Delete the directory in which TWCloud is installed.
4. Uninstall Cassandra.

If you need to remove only selected services, remove them using the following commands:

- Remove TWCloud service using the following script:

```
$ sudo <TWCloud installation folder>/scripts/linux/uninstallservice.sh
```

- Remove Authentication service using the following script:

```
$ sudo <TWCloud installation folder>/AuthServer/script/uninstallService.sh
```

- Remove WebApp service using the following script:

```
$ sudo <TWCloud installation folder>/WebAppPlatform/bin/service.sh remove
```

To uninstall Cassandra

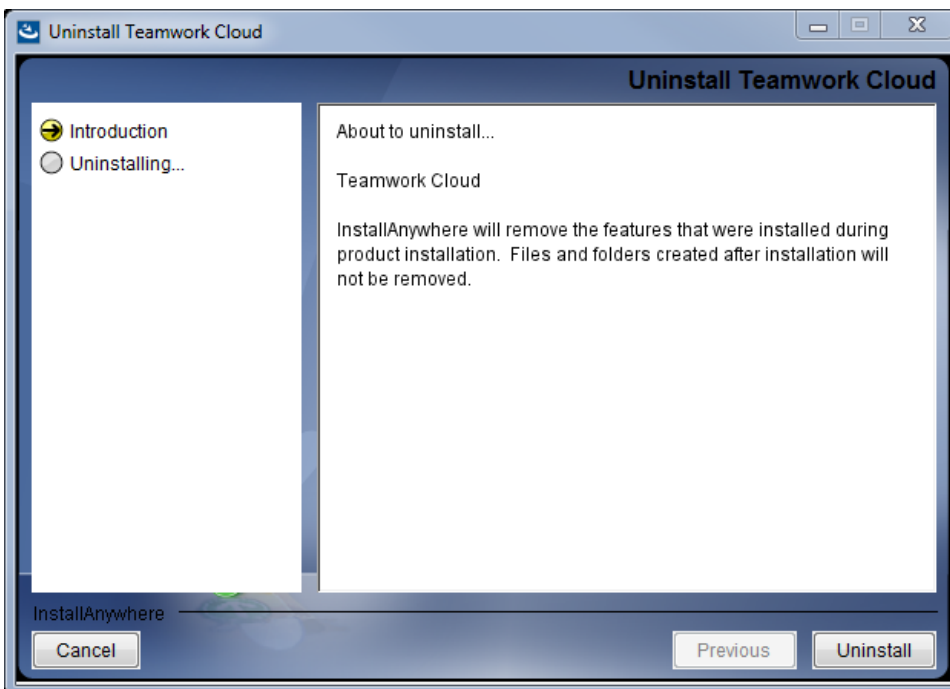
1. Delete the directory in which TWCloud is installed (<TWCloud installation folder>).
2. Uninstall Cassandra using the following commands:

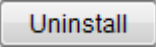
```
$ sudo service cassandra stop  
$ sudo yum remove cassandra
```

On Windows

To uninstall TWCloud using the uninstall file

1. Stop Teamwork Cloud, AuthServer, and WebApp services from the Services window.
2. Run the uninstall file, located at <TWCloud installation folder>/uninstall/uninstall.exe to uninstall TWCloud. The **Uninstall Teamwork Cloud** dialog will open.



3. Click . TWCloud will uninstall itself. The dialog will close once the uninstallation is complete.