

Users application

This section contains the information needed for managing Teamwork Cloud users and user groups.

The **User** is usually created to work on authorized resources via modeling tool. There are two categories of users in the TWCloud system: internal and external.

- **Internal users** are originally created in Teamwork Cloud Admin and therefore their usernames, passwords, and other data are stored in TWCloud.
- **External users** are from LDAP servers who were imported into the TWCloud system or SAML users passed the [authentication process](#) and were automatically created as external users in TWCloud.

The **User group** is used to group users, assigning the same role to all users in the same group. You can manage both internal and external groups.

Users application structure and functionality:

- [Users application structure](#)
- [Creating user and user groups](#)
- [Importing users and groups](#)
- [Synchronizing users and user groups](#)
- [Managing users](#)
- [Managing user groups](#)
- [Converting users to internal or external](#)
- [Filtering out disabled users](#)
- [Sorting users and user groups](#)