How to reset the lmadmin password, if a user cannot connect to a server using a web interface

1. From *<flexnet license server installation directory>\conf*, open the *server.xml* file for editing.

2. In the line

<user firstName="System" id="admin" lastName="Administrator" password="(ENC-01)K86frDi5qtLwVo2R+jXtOV1WakoJaaqqgFqNvGLy91OVdbhJ" passwordExpired="false" privileges="admin" type="local-admin"/>

change the password key value to "aa" as shown in the following example:

<user firstName="System" id="admin" lastName="Administrator" password="aa" passwordExpired="false" privileges="admin" type="local-admin"/>

3. Restart *lmadmin* (end the *lmadmin* process and start it again manually).

4. Connect to the FlexNet server (the default address is http://<server_name>:8090) with the following credentials:

User Name: *admin*
Password: *aa*

5. In the **User Configuration** tab, click **Edit**, enter a new password and save it.