

Users application

This section contains information that you need to know to manage users and user groups of Teamwork Cloud.

The **User** is usually created to work on authorized resources via modeling tool. There are two categories of users in the TWCloud system: internal and external.

- **Internal users** - are originally created in Teamwork Cloud Admin and therefore, their usernames, passwords, and other data are stored in TWCloud.
- **External users** - are from LDAP servers who have been imported into the TWCloud system or SAML users who have passed the **authentication process** and automatically created as external users in TWCloud.

The **User group** is used to group users and hand out the same role assignments the users (members) in the same group, you can manage internal and external groups.

Users application structure and functionality:

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- [Creating user and user groups](#)
- [Importing users and groups](#)
- [Synchronizing users and user groups](#)
- [Managing users](#)
- [Managing user groups](#)
- [Converting users to internal or external](#)
- [Filtering out disabled users](#)
- [Sorting users and user groups](#)