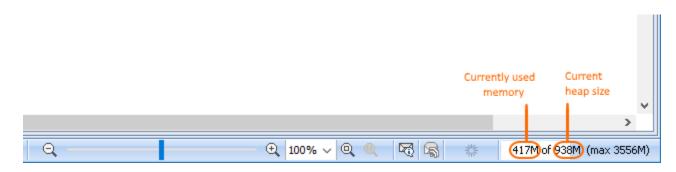
# **Memory monitor**

When working with larger models, turn on the Memory Monitor to monitor memory used by a modeling tool. The Memory Monitor shows currently used memory and the current Java heap size. Typically, when you start working with a model, used memory increases because actions are stored in the undo list, and opened diagrams are loaded.



The memory monitor bar showing currently used memory and the current Java heap size.

## To turn on the Memory Monitor

• In the main menu of a modeling tool, select View > Status Line > Show Memory Monitor.

The Memory Monitor bar appears in the bottom-right corner of the modeling tool window.

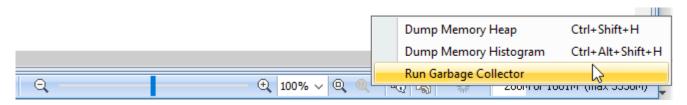
Wen used memory takes more than 85% of the total heap size, the Memory Monitor bar turns red, indicating that a modeling tool may run out of memory soon.

If a modeling tool uses all the Java heap size, you can try to recover enough memory for saving a project with the Garbage Collector, but this may take some time.

To free unused memory with the Garbage Collector

Do one of the following:

• Click anywhere on the Memory Monitor bar and select Run Garbage Collector.





If you find it impossible to use the modeling tool and/or see the Out of Memory error, you should dump memory heap to the **.hprof** file that is created in the defined location on the computer and then submit this file to customer support for further assistance regarding the memory consumption issue.

To dump memory heap

Do one of the following:

- Click anywhere on the Memory Monitor bar, select Dump Memory Heap, and then set the desired name and location of the memory heap file. By
  default, the name of the file is generated according to the current timestamp.
- Press Ctrl+Shift+H on your keyboard and then define the name and location of the generated memory heap file.

🚧 must create a new file for the heap dump since the memory heap cannot be dumped to an existing file. 🔀 Save Memory Heap < 🤌 📂 🛄 -Save in: 🔮 Documents Camtasia Studio G. Custom Office Templates Downloads Recent Items My Web Sites OneNote Notebooks Snagit Ctrl+Shift+H Template Dump Memory Heap Desktop Dump Memory Histogram Ctrl+Alt+Shift+H Run Garbage Collector 4 **R** ⊕ 100% ∨ Q Q 197M of 980M (max 3556M) Documents This PC heap-20200121-155419.hprof Save Network Files of type: Cancel Heap Dumps (.hprof)  $\sim$ 

## Dumping memory heap

If the Memory Monitor bar is still red, save the model, restart the modeling tool, and reload the model. If the Memory Monitor bar stays red after reloading the model, you should increase the maximum Java heap size.

## To dump memory histogram

## Do one of the following:

- Click anywhere on the Memory Monitor bar, select Dump Memory Histogram, and then set the desired name and location of the memory histogram file. By default, the name of the file is generated according to the current timestamp.
- Press Ctrl+Alt+Shift+H on your keyboard and then define the name and location of the generated memory histogram file.

	🔀 Save Memory Histogram	×
Dump Memory Heap Ctrl+Shift+H Dump Memory Histogram & Ctrl+Alt+Shift+H Run Garbage Collector	Save in: Documents Carntasia Studio Custom Office Templates Desktop Custom Office Templates Desktop Custom Office Templates Desktop	×
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Dumping memory histogram

#### **Related pages**

- Improving performance
- Background Task Manager
- Memory allocation
- Active validation period