# Users application

This section contains the information needed for managing Teamwork Cloud users and user groups.

The **User** is usually created to work on authorized resources via modeling tool. There are two categories of users in the TWCloud system: internal and external.

- **Internal users** are originally created in Teamwork Cloud Admin and therefore their usernames, passwords, and other data are stored in TWCloud.
- **External users** are from LDAP servers who were imported into the TWCloud system or SAML users who passed the authentication process and were automatically created as external users in TWCloud.

The **User group** is used to group users, assigning the same role to all users in the same group. You can manage both internal and external groups.

**Users** application structure and functionality:

- Users application structure
- Creating user and user groups
- Importing users and groups
- Synchronizing users and user groups
- Managing users
- Managing user groups
- Converting users to internal or external
- Filtering out disabled users
- Sorting users and user groups