Uninstallation

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This section describes how to uninstall Teamwork Cloud (TWCloud) and Cassandra using uninstallation files. Teamwork Cloud uninstall file is located in the application installation folder (<TWCloud installation folder>/uninstall).

Using the uninstall file for all services

On Linux

To uninstall TWCloud using the uninstall file

1. Run the uninstall file to uninstall TWCloud and TWCloud Admin.

```
$ sudo <TWCloud installation folder>/uninstall/uninstall
```

2. Press Enter to continue.

3. Type either "1" to completely uninstall TWCloud and TWCloud Admin or "2" to uninstall selected features and follow the instructions. A message informing that TWCloud and TWCloud Admin uninstallation is complete will appear.

Managing separate services

To uninstall TWCloud, TWCloud Admin, WebApp and Cassandra

- 1. Stop TWCloud, Authentication Server, and WebApp Server.
- 2. Remove the services.
- 3. Delete the directory in which TWCloud is installed.
- 4. Uninstall Cassandra.

If you need to remove only selected services, remove them using the following commands:

• Remove TWCloud service using the following script:

```
$ sudo <TWCloud installation folder>/scripts/linux/uninstallservice.sh
```

• Remove Authentication service using the following script:

```
$ sudo <TWCloud installation folder>/AuthServer/script/uninstallService.sh
```

• Remove WebApp service using the following script:

```
$ sudo <TWCloud installation folder>/WebAppPlatform/bin/service.sh remove
```

To uninstall Cassandra

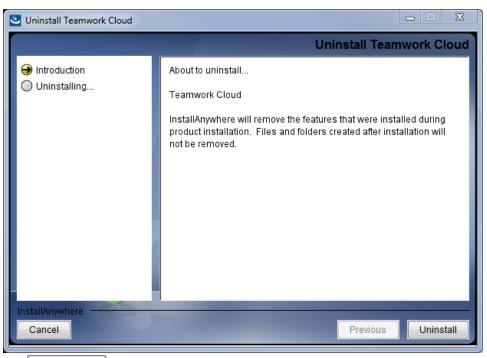
- 1. Delete the directory in which TWCloud is installed (<TWCloud installation folder>).
- 2. Uninstall Cassandra using the following commands:

```
$ sudo service cassandra stop
$ sudo yum remove cassandra
```

On Windows

To uninstall TWCloud using the uninstall file

- 1. Stop Teamwork Cloud, AuthServer, and WebApp services from the Services window.
- 2. Run the uninstall file, located at <TWCloud installation folder>/uninstall.exe to uninstall TWCloud. The Uninstall Teamwork Cloud dialog will open.



3. Click Uninstall . TWCloud will uninstall itself. The dialog will close once the uninstallation is complete.