Working with Services to Operational Activities Mapping matrix

The Services to Operational Activities Mapping Matrix (Sv-Tr) purpose is to provide traceability by illustrating which Services support which Operational Activities.

The Rows of this matrix are Services and the Columns are Operational Activities.

To create a Services to Operational Activities Mapping Matrix

- 1. Specify Row Scope (Services);
- 2. Specify Column Scope (Operational Activities);
- 3. Click 🔁

Operational Activities map to Services using a Supports relationship.

To map Operational Activities to Services

1. Double-click an empty intersection.

To remove the relation

1. Double-click a full intersection between the desired elements.

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