Uninstallation

On this page:

- [Using command line to uninstall](#)
- [Using the uninstall file](#)
  -

This section provides two methods to uninstall Teamwork Cloud (TWCloud), Teamwork Cloud Admin (TWAdmin), and Cassandra using the command line and using the uninstall file. The uninstall file is located in your TeamworkCloud folder.

Using command line to uninstall

To uninstall TWCloud, TWAdmin, and Cassandra

1. Stop TWCloud and Authentication Server.
2. Delete the directory in which TWCloud is installed.
3. Uninstall Cassandra using the following commands:

```
$ sudo service cassandra stop
$ sudo yum remove cassandra-3.11.0-1
```

Using the uninstall file

The uninstall file is available for [Linux](#) and [Windows](#) (.*bin* for Linux and .*exe* for Windows).

On Linux

To uninstall TWCloud using the uninstall file

1. Stop TWCloud and Authentication server services using the following commands:

```
$ sudo service twcloud-svc stop
$ sudo service authserver stop
```

2. Run the uninstall file to uninstall TWCloud and TWAdmin.

3. Press **Enter** to continue.

```
==============================================================================
Uninstall Options
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ENTER THE NUMBER FOR YOUR CHOICE, OR PRESS <ENTER> TO ACCEPT THE DEFAULT:

   ->1- Completely remove all features and components.
     2- Choose specific features that were installed by InstallAnywhere.

Please choose one of the following options:: 1
```

4. Type either 1 to completely uninstall TWCloud and TWAdmin or 2 to uninstall selected features and follow the instructions. A message informing that TWCloud and TWAdmin uninstallation is complete will appear.

```
==============================================================================
Uninstall Complete
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Some items could not be removed.

SHUTDOWN REQUESTED
(X) commiting registry

REGISTRY ALREADY STORED!

(X) shutting down service manager
(X) cleaning up temporary directories
8. final log file name=/home/admin/TeamworkCloudLogs/Teamwork_Cloud_Uninstall_07_07_2016_10_34_49.log
cleanUp()
calling cleanUpUNIX()
```
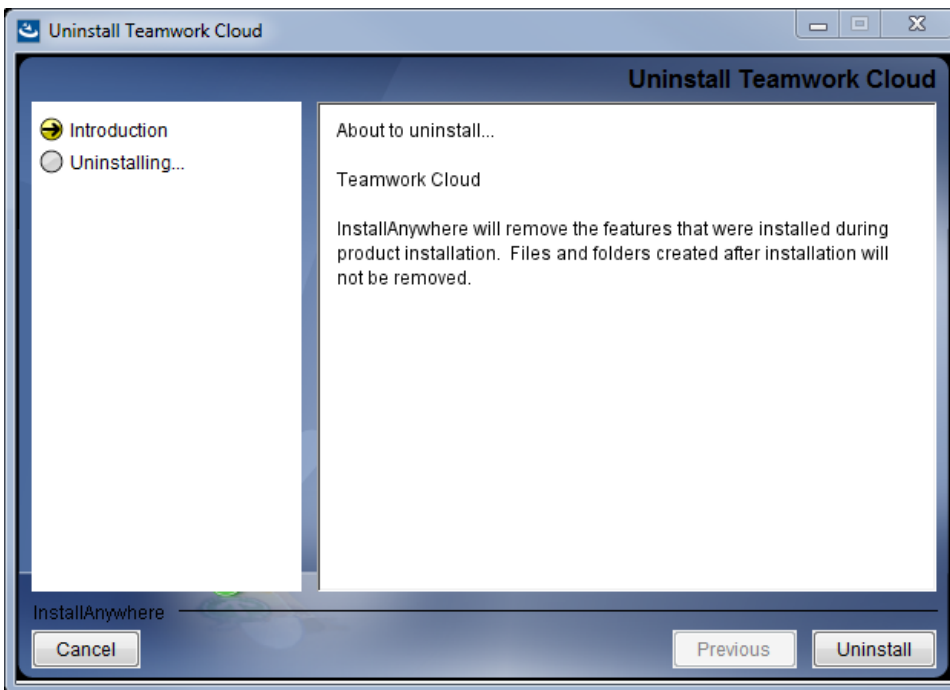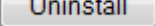
On Windows

To uninstall TWCloud using the uninstall file

1. Stop Teamwork Cloud service and AuthServer service from Services window.
2. Run the uninstall file to uninstall TWCloud and TWAdmin. The **Uninstall Teamwork Cloud** dialog will open.

3. Click ![Uninstall]. TWCloud will uninstall itself. The dialog will close once the uninstallation is complete.