

Creating C4 matrix

The Standard Processes (C4) describes the mapping between the capabilities required by an Enterprise and the Operational Activities that those Capabilities support directly or using the [implied relations](#). The rows of the matrix are Standard Operational Activities and the columns are Capabilities.

To create a C4 matrix

1. Specify the **Rows Scope** (Standard Operational Activities).
2. Specify the **Columns Scope** (Capabilities).
3. Click the **Refresh** button.

Standard Operational Activities maps to Capabilities using the Maps to Capability relationship.

To map Standard Operational Activity to Capability

- Double-click an empty intersection.

To remove the relation

- Double-click a full intersection between the desired elements.