Uninstallation

On this page:

This section describes how to uninstall Teamwork Cloud and Cassandra using uninstallation files. Teamwork Cloud uninstall file is located in the application installation folder (*<Teamwork Cloud installation folder>/uninstall*).

Using the uninstall file for all services

On Linux

To uninstall Teamwork Cloud using the uninstall file

1. Run the uninstall file to uninstall Teamwork Cloud and Teamwork Cloud Admin.

   ```
   $ sudo <Teamwork Cloud installation folder>/uninstall/uninstall
   ```

2. Press **Enter** to continue.

3. Type either "1" to completely uninstall Teamwork Cloud and Teamwork Cloud Admin or "2" to uninstall selected features and follow the instructions. A message informing that Teamwork Cloud and Teamwork Cloud Admin uninstallation is complete will appear.

Managing separate services

To uninstall Teamwork Cloud, WebApp and Cassandra

1. Stop Teamwork Cloud and WebApp Server.
2. Remove the services.
3. Delete the directory in which Teamwork Cloud is installed.
4. Uninstall Cassandra.

If you need to remove only selected services, remove them using the following commands:

- Remove Teamwork Cloud service using the following script:

```
$ sudo <Teamwork Cloud installation folder>/scripts/linux/uninstallservice.sh
```

- Remove WebApp service using the following script:

```
$ sudo <Teamwork Cloud installation folder>/WebAppPlatform/bin/service.sh remove
```

- Remove Zookeeper service using the following script:

```
$ sudo <Teamwork Cloud installation folder>/WebAppPlatform/zookeeper/bin/zkService.sh remove
```

To uninstall Cassandra
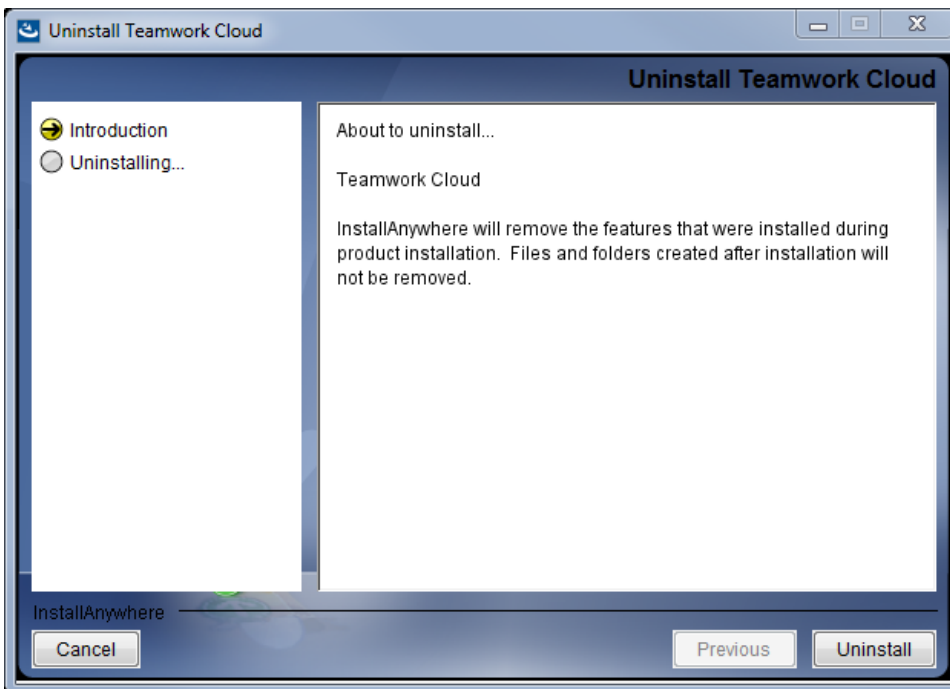
1. Delete the directory in which Teamwork Cloud is installed (<*Teamwork Cloud installation folder*>).
2. Uninstall Cassandra using the following commands:

```
$ sudo service cassandra stop
$ sudo yum remove cassandra
```

On Windows

To uninstall Teamwork Cloud using the uninstall file

1. Stop Teamwork Cloud, AuthServer, and WebApp services from the Services window.
2. Run the uninstall file, located at <*Teamwork Cloud installation folder*>/uninstall/uninstall.exe to uninstall Teamwork Cloud. The **Uninstall Teamwork Cloud** dialog will open.

3. Click **Uninstall**. Teamwork Cloud will uninstall itself. The dialog will close once the uninstallation is complete.